



# *Production* Microservices

Chaos from Order



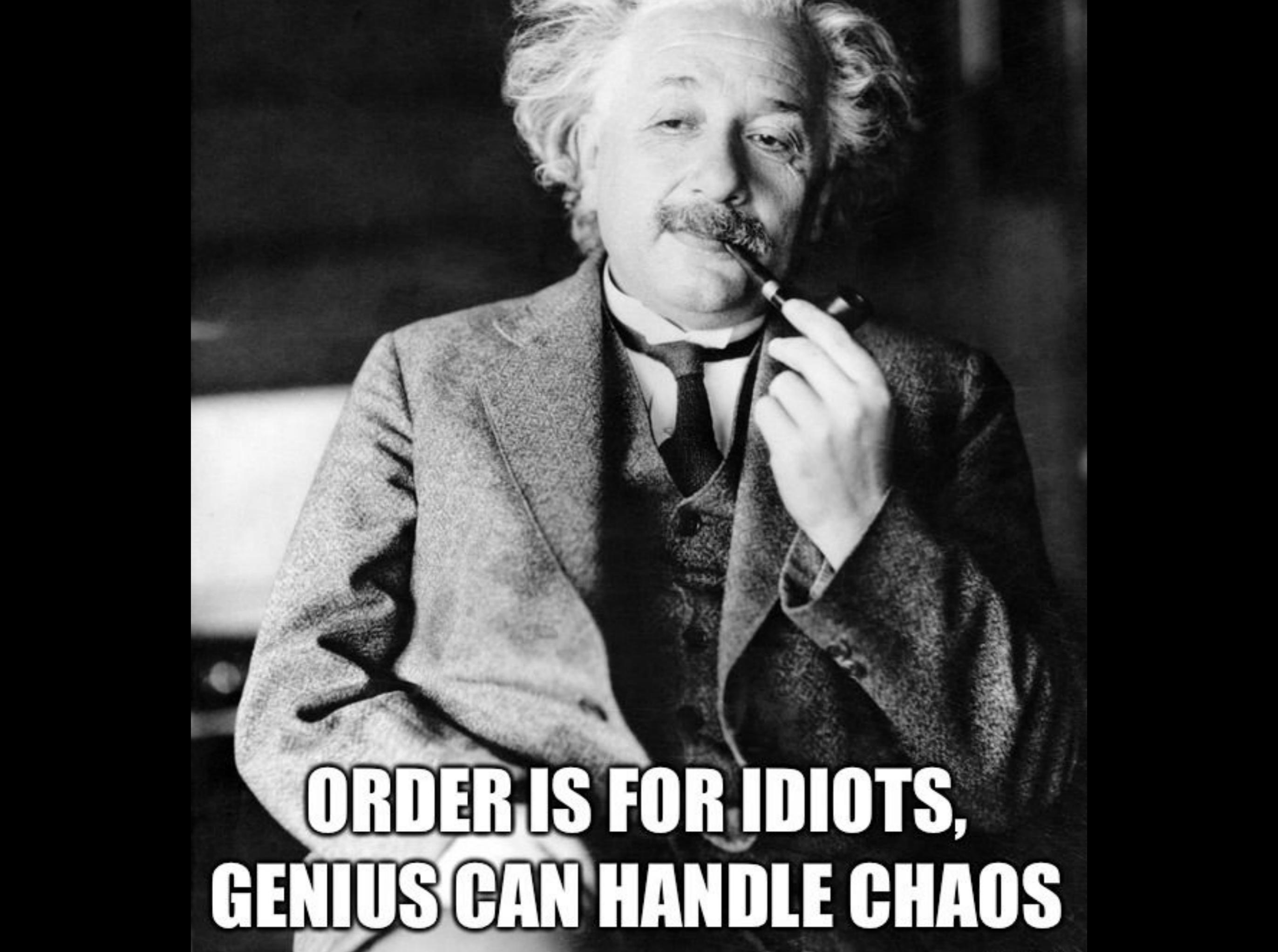
**ORDNUNG**

**BRAUCHT NUR DER DUMME**

**DAS**

**GENIE**

**BEHERRSCHT DAS CHAOS**

A black and white photograph of Albert Einstein, looking thoughtful with a pipe in his mouth. He is wearing a suit and tie. The image is a meme with text overlaid at the bottom.

**ORDER IS FOR IDIOTS,  
GENIUS CAN HANDLE CHAOS**



*Production ...*



*Hates YOU*



# Essential Instability through Change



What do we *aim* for?



**Fragility?**



**Robust/Resilient?**



*Antifragile*



# *Antifragile Systems*



*What is the core challenge?*



*Availability*



# *Aggregate Availability*



# *Time-Based Availability*



*What's your risk  
tolerance?*



*Consider...*



*Target Availability*  
*Failure Types*  
*Cost*



# *Stressors-First*



# *From Stressors to Objectives*



# *From Objectives to Indicators*



# *From Indicators to Agreements*



# *Types of Failure to Consider*



*Infra*

*Infra*



*Hardware*

*Infra*



*Latency*

*Infra*



*Network Loss*

*Infra*



*Resource Exhaustion*

*Infra*



*Inter-Service Comms*



*Platform*

*Platform*



*State Transmission*

*Platform*



*Race Conditions*



# *Application*

*Application*



*Functional*

*Application*



*Dependencies*  
*Malfunction*



*People!*

*Application*



*Configuration*

*People*



*PEBKAC*



# *Black Swans*



# Observability



# Indicators



# *Actionable* Information



*How to get this??*



*How to get people to  
care about this?*



# Game Days



# From Game Days to Chaos



**Why *Chaos*?**



Cynefin



We don't know....  
... what we don't know



**First Rule of Chaos....**



**Not just about pain**



**No surprises**



Starts with a  
*Hypothesis*



What do you want to  
*Learn?*



To Probes



**To Actions**



**Engage with all parties**



**Build Experiments...**



Or thing to *try*...



# Manual and Automated



**Automated!**



**Repeat is Crucial**



@russmiles

<http://chaostoolkit.org>

<https://join.chaostoolkit.org>

@chaostoolkit